

## Who's Who at the Carers' Centre

### Senior Management Team



**Sonia Hutchison**  
**Chief Executive Officer**

I joined the Carers' Centre in 2009 and was formerly the Young Carers' Manager in Bath and North East Somerset. I've looked after my mother since I left care at 18. My passion for caring is both from my professional and personal experiences, and I am driven to improve carers' lives whilst making sure the Centre has a positive impact on as many carers as possible. My role is to make sure we are able to meet this aim; I enjoy seeing the Carers' Centre going from strength to strength as we gain funding and an excellent reputation for everyone's hard work.

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**Janine Woodward-Grant**  
**Senior Development Manager**

I joined the Carers' Centre in March 2014. With a background in social enterprise and business development, I was keen to employ the skills I have to help people in my local community. At the Carers' Centre I can do exactly this, working alongside the team to strengthen and develop the work that we do. I want everyone in Bath and North East Somerset to be aware of the valuable role carers play in our community, and ensure that they gain the support they need and deserve.

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**David Trumper**  
**Operations Manager**

After 12 years' working for a wide range of local and national charities, I came to work for the Carers' Centre in 2011. I grew up watching my mother juggle caring for my elderly grandparents whilst working part-time and being mum to three children. She struggled to find her own identity once her caring role ended. Working for the Carers' Centre gives me a real appreciation of what carers do for others each and every day.

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**Dave Ford**  
**Senior Development & HR Manager**

'I joined the Carers' Centre in December 2016 following the being in the Civil Service and an operational manager of older people's support services, delivering community support. This is where I found the drive to help others. Having been a carer myself, I appreciate what is experienced and like to be able to give back where I can.

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## **Business Support Team**



**Maxine Denham**  
**Business Support Manager**

I started working at the Carers' Centre in 2014 and my role is to enable the front line team to help and support carers better. My work ensures the smooth running of the administration and support services used by the Centre, as well as the day-to-day running of the buildings in Bath and Radstock. I've worked with and for carers in the past, and am delighted to be back helping carers in such a rewarding environment.

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**Gill Evans**  
**Business Support Coordinator**

I am the Business Support Coordinator based in the Radstock Office. I have worked for the Carers Centre since May 2000 and have seen many changes over the years. My primary role is paying and raising invoices; I also look after the Radstock Office making sure we don't run out of important items like toilet rolls! I look after any visitors to the office and make sure they feel welcomed. I deal with incoming and outgoing post; weekly test of fire alarm and other general office duties.

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**Erin-Rose Honeybourne**  
**Receptionist**

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## Carer Outreach Team



**Kate Young**  
**Carer Support Services Manager**

I started working at the Carers Centre at the end of September as Carer Support Services Manager. My role is to manage the Carers Outreach & Support Team comprising of support officers who work in specific localities in Bath and North East Somerset to connect carers to their communities, information and support. The team varies its work through 1-1 support planning sessions, engaging with communities, partner organisations, making communities recognise carers and reducing isolation.

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**Tom Fox**  
**Carers Engagement Services Manager**

I work with Carers on a one-to-one basis in the Bath area, as well as raising awareness of the Carers' Centre with local health agencies, community groups and other relevant teams.

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**Grace Moorton**  
**Carers' Support Officer**

My key role is to work on the *Dementia Challenge* project, which is a joint project with Age UK. I support carers of patients in BaNES who are in hospital or recently discharged, and have dementia. I do this by offering information, advice and emotional support. I can meet carers in the hospital or through home visits and can take a carer through an in-depth Carer's Plan or just offer general advice. I also support carers in the Bath locality area as part of the Carers' Outreach Team.

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**Lorraine Frapwell**  
**Carers' Support Officer**

I have worked at the Carers' Centre since 2011. I have arthritis of the spine resulting in my becoming disabled over the last few years. My wonderful husband is my carer and I am acutely aware of the emotional impact of being cared for. I hope this gives me insight into supporting carers and their family and friends.



**Jo Grobler**  
**Carers' Support Officer**

I'm the Carers Support Officer for the Keynsham area as part of the Carers Outreach Team. I work with families in and around Keynsham providing home visits, and liaise with organisations and businesses in the area to promote the needs of carers with the intention of creating a more carer-friendly community. I also support carers in connecting with other carers in the area so as to be less socially isolated.



**Ian Dagger**  
**Carers' Support Officer**

I am a member of the Carer Outreach Team. I cover the Chew Valley area, supporting carers by providing them with individual support plans. I am also tasked with making the area more "Carer Friendly" and empowering carers to support each other.



**Clive Brooks**  
**Carers' Support Officer (Employment and Training)**

I work with carers who are looking at employment and training, helping them with practical advice and support to build personal confidence. As a carer myself, I appreciate the many challenges of the caring role – and combine this with my background in career guidance. I've worked for the Centre since 2011 and am impressed and inspired by the resilience, resourcefulness and dedication of the many carers who are often doing wonders against the odds.

**Sue Bricknell**  
**Info & Advice Officer**

## Young Carers' Team



**Steve Newman**  
**Young Carers' Officer**

I started at the Carers' Centre in March 2014. I have volunteered and worked with young carers' services all across the region – helping out and running projects. Young carers mean a lot to me as it's where I started out: I have cared for my Mum all of my life. I am extremely glad to be working for the Carers' Centre and help make an even better service – with learning and experiences that will stay with young carers forever.

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**Karla Neblett**  
**Young Carers' Officer**

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## Wellbeing Team



**Sarah Dixon**  
**Wellbeing Services Manager**

I joined the Carers' Centre in April 2012. My role is to manage our wellbeing services and produce the breaks programme through listening to carer feedback. I enjoy working with providers and volunteers and supporting carers to overcome barriers and take time out from their caring role. I find it rewarding to listen to carers about how our breaks have made a positive difference to their lives – whether it's through enjoying a new hobby, feeling healthier and fitter, learning a new skill or finding work.



**Carla Senior**  
**Wellbeing Coordinator**

I process all of the breaks / respite bookings we receive and help to ensure the breaks run smoothly. As part of this, I help to organise transport and replacement care so carers are able to attend breaks who might otherwise not be able to. I am also responsible for administrating the counselling service and looking after our fantastic team of volunteer counsellors.



**Lindsey Clay**  
**Wellbeing Officer**

## Community Team



**Emma Tucker**  
**Marketing & Communications Manager**

I have worked at the Carers' Centre since 2014 and my role is to manage and develop the Centre's marketing materials, communications and public relations. I also manage our website and social pages and lead on community fundraising work.



**Andy Graham**  
**Volunteer Coordinator**

I have been working at the Carers' Centre since 2013. I'm responsible for recruiting, training and supervising the Centre's many volunteers. They help provide a variety of services including fundraising, driving and befriending. It's very powerful to see how carers value our service, often volunteering to give something back as their caring role changes and evolves. I'm also delighted to see how often our volunteering roles can lead to paid employment, opening up new opportunities.



**Claire Abrahams**  
**Participation Officer**

My role is to ensure carers have the opportunity to participate in shaping health and social care services. I enable carers to have a voice within the Carers' Centre and within other key organisations, and I also work to raise the profile of carers and their role as an expert care partner.